2018 NJHSA Inaugural Conference
The Building Blocks of Partnership
presented by

Network of Jewish Human Service Agencies

Community Housing Works
Celebrating 30

Jewish Family Service
Moving Forward Together

SHARSHHERET®
The Building Blocks of Partnership

NJHSA Conference
April 29, 2018

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WHY PARTNER?

• Overlap of Agenda
• Share Resources
• Increase Audience
• Outsource Expertise
All Partners Must Find Value in Collaboration.
SUCCESS IN CUSTOMIZATION

- Community Profile
- Client Needs
- Agency Resources
A LIVING ENTITY

• Changing Needs
• Nurture Programs
• Effective Evaluation
• Build Relationships
The list of benefits is impressive, but success is measured by human impact.
STAY IN TOUCH

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Family Opportunity Program

A Collaboration of Jewish Family Service San Diego and Community Housing Works

Chris Edwards, Jewish Family Service San Diego
Fernanda Aceves, Community Housing Works
Family Opportunity Program
Family Opportunity Program

🌟 On-site services at housing complexes
🌟 Develop building blocks for well-being & self-sufficiency
% FOP clients vulnerable/in crisis baseline to update FY 16/17

- Income: 44% (Baseline), 0% (3-month Update)
- Employment: 36% (Baseline), 9% (3-month Update)
- Credit History: 22% (Baseline), 0% (3-month Update)
- Legal: 46% (Baseline), 11% (3-month Update)
- Adult Education: 20% (Baseline), 16% (3-month Update)
Roles and Responsibilities

**Case Manager**
- Self-Sufficiency Matrix
- Intakes and Assessments
- Individual Service Plan
- Emergency Food Assistances
- Utilities and Rental Stability
- Securing Stable Employment
- Financial Literacy 101
- Positive Parenting within JFS
- Immigration Referrals within JFS

**Community Building Coordinator**
- On-site Programming
- Coordination of Events
- Referrals
- Resident One-on-ones
- Volunteers
- Partnerships
- Financial Well-being
- Health and Wellness
- Next-Generation Success
- Resident Engagement
Defining Roles at the Outset

Case Manager
- Employment
- Job search
- Cover letters
- Mock Interviews
- Referrals
- Education
- Immigration Services
- Food Pantries
- Financial Assistance for Rent and Utilities
- ESL

Community Building Coordinator
- Resources
- Monthly Resident Meetings
- Resident Events
- After-School Programming
- Youth Activities and Volunteering
- Coordination
- Referrals
- Mentoring
- Health and Wellness
- Next-Gen

CM and CBC
- Outside Resident Referrals
- One-On-One’s
- Referrals to Financial Coaches
- Engagement
- Event Planning
- Empowerment
- Weekly Meeting Coordination
- immigration
Building Rapport with Residents
Las Serenas
Building Rapport with Residents
La Costa Paloma
Referrals

Between CM and CBC
- Volunteering
- Referrals Upon Resident Needs
- Financial Hardships
- Immigration Resources
- Employment Services

Outside Referrals
- Medical
- Cal-Fresh/ Food Stamps
- Career Development
- Educational Adult Centers
- Public Library
- Job Fairs
- Legal Assistance
- Department of Motor Vehicles
CHW Organizational Shift

Prior Mission Statement
A compassionate supportive community helping people change their futures and move up in the world

Current Mission Statement
Opportunity begins with a stable home. Community HousingWorks provides and builds life-changing affordable apartment communities with resident-centered services for working families, seniors, and people with disabilities to forge stronger futures.
Focus of Work

Initial
- Employment
- Self-Sufficiency
- Positive Parenting

Shift
- Next Generation-Success
- Immigration Resources
- Rights and Responsibilities
- County-Wide focus of “Youth Opportunities” ages 16-24
- Educational Mobility
- Employment Resources
- Family Preparedness Plans
Barriers and Challenges

- Immigration Status
- Children Extra Curricular Activities
- Wide Range in Employment Schedules
- Lack of Involvement
- Commitment Issues
- Resident Turnover
- Lack of Interest
- Constant Shifts in Mindsets
Success Stories

https://youtu.be/xfRxnDbekZs

https://youtu.be/bOE7o8rfaYo