

## PROGRAM DEVELOPMENT & BEST PRACTICES

<b>On the Go</b>	Transportation and Program Funding with Car Donation - Understand elements of a successful specialized transportation program, Tips on developing a collaborative community transportation service, Learn how a successful car donation program can support operations and fundraising goals
<b>Engaging Community</b>	Engaging Your Community - Strategies for a successful collaboration
<b>1 Open Door</b>	model where three social service agencies have come together to share a space and deliver on a shared vision of a healthy and strong community by offering services that are open, inclusive, multilingual and caring all under one roof - enhancing client services, by alleviating challenges with navigating the social services system and with increased efficiencies through shared resources
<b>Returning Home</b>	community transition for people newly disabled
<b>Client Engagement Models</b>	models for more inclusive programming while helping individuals with disabilities in your community feel a greater sense of self-worth and community responsibility - empower them to take an active leadership role in educating people about relevant and meaningful issues that face your community
<b>Inclusion: Beyond the Gender Binary &amp; Feminine Norms</b>	Reflect upon gender's role in society and the workplace - practical, concrete strategies that service organizations can implement to insure that their communities are warm, welcoming, and inclusive of all individuals, regardless of gender identity and sexual orientation. And, explore how feminine norms impact Jewish girls, what the studies show, and exciting new initiatives being developed.
<b>Grandparents, Families, &amp; Jewish Life Today</b>	ground-breaking national study of Jewish grandparents to collect reliable, quantifiable data about this important target group – their attitudes, beliefs, behaviors, needs and family demographics. To date, over 4,500 grandparents have completed the survey. This session will provide a first glimpse of the findings from the national study and an opportunity to explore the implications of these findings for families and the organizations that support them.
<b>Response to Suicide</b>	Position your agency to respond proactively to high risk clients, understand the value of integrated service delivery systems within agency structures, and identify program opportunities that reduce stigma of accessing services
<b>Holocaust to Human Trafficking &amp; Ensuring Dignity</b>	Working with Holocaust Survivors - supporting the survivor community and Improving services provided to trauma survivors - Ways to effectively work in a person-centered, trauma-informed method across programs in an organization
<b>Older Adult Wellness, One Front Door, Integrated Care</b>	A collaboration for a bridge to care and wellness for older adults & family caregivers
<b>Relational Cultural Theory</b>	the importance of connection in fostering growth, change and effectiveness - Using Relational Cultural Theory: A Person-Centered Approach to Working Effectively with Clients
<b>Strategic Decision Making</b>	Learn the value and limitations of the program portfolio analysis to inform strategic direction and budgeting, focus and align services, and maximize agency impact - gain an understanding of key criteria that can be used to assess program mission-fit and apply these concepts to create a tailored mission-fit measurement tool for your agency
<b>Maximum Impact</b>	Common strategies applied to disparate populations with different employment barriers through targeted training, career counseling, employment counseling, highly specific outreach and marketing tactics - apply the model to many disparate populations, with the added ability to scale up
<b>New American Network</b>	Learn ways to seek, apply for, and secure WIOA (Workforce Opportunity Investment Act) funding opportunities and how to utilize those funds to increase job skills through training programs, connecting Refugees & Asylees with local employers, and create career pathways