## Know and Grow Agency Orientation Agenda



8:00 a.m.	Welcome and Introductions
	Ice Breaker " Say My Name"
8:30 a.m.	Message from the President and Leadership Team
	In The Beginning (Holocaust FACES Video)
8:45 a.m.	Hear the Mission- See the Vision
	My Personal Mission Statement Activity
9:00 a.m.	Agency Employee Evaluation
9:15 a.m.	Problem Solving "101" Activity
	Communication Is Key- It's All About Teamwork
10:00 a.m.	BREAK
10:15 a.m.	Gulf Coast in the Age of Technology
Gulf Coast T	ech Academy & Reference Guides (Hands on activity with Laptops in Class
Conc	cur, Share Point, myLearningPoint, ADP, WebToGo, editU
11:00 a.m.	Planning For The Future (Mutual of America)
11:20 a.m.	Driver Safety Training Video
12:00 p.m. – 1:00 p	.m. LUNCH
1:00 p.m.	Cultural Competency/Sensitivity
	Can You Guess Who I am Video and Activity?
2:00 p.m.	Refugee Faces Video
2:15 p.m.	Tour of the Building
3:00 p.m.	BREAK
3:15 p.m.	Pieces of the Puzzle- Asset Mapping (Network, Pieces, Links, Services)
	"No Wrong Door" Activity
4:00 p.m.	Activity Committee " Its Game Time"
4:30 p.m.	Wrap Up/Q&A/Dismissal

Thank You for becoming a part of the Gulf Coast Family!





Initial	Trainings- Corporate Training Manager	Initial	Supervisor/Program Orientation
	ADA		Welcome and Staff Introductions
	Blood Borne Pathogens/HIV/AIDS/HEP		Tour of Office
	Co Occurring		Policies and Procedures
	Cultural Diversity Cultural Sensitivity		Forms
	Drug Free Workplace		FSFN i(if required)
	Domestic Violence		Computer/set up
	De-Escalation		Cell Phone Set Up
	Ethics		On Call Duty ( if applicable)
	Driver Safety		Program Specific Trainings
	Van Driver Safety		Employee Evaluation 90 Days/Annual
	Fire Safety		
	Bomb		
	Hazardous Communication		
	Sexual Harassment		
	Workplace Violence		
	Office Safety		
	DCF HIPAA		
	DCF Security Awareness		
	Security Agreement Form		
	DCF Effective Communication(4 Modules)		
	Effective Communication (1 hour)		
	Child Abuse and Neglect		
	DCF Civil Rights		
	Trauma Informed Care 101		
	Trauma Informed Care 102		
	myLearning Point		
	editU		

#### \*Type/Write In N/A if Not Applicable

Supervisor	Signature
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Employee Signature

Date

Date

# **Know and Grow: Welcome to Gulf Coast JFCS**

# Welcome to Gulf Coast JFCS!

Know & Grow's vision is to ensure that new employees excel in their role by equipping them with information and connecting them to the mission and people of our organization. As employees continue their journey beyond the initial orientation period, Know & Grow supports their professional growth by fostering an inclusive, transparent, and empowering work environment where employees are valued and recognized for their contributions.





#### New Hire and 30-90 day Onboarding Guide

Program:

Employee Name:

Start Date:

#### Prior to Start Date:

Suggestions:	Responsibility of:	Completed Yes or No:	Comments:
<ul> <li>Personal welcome phone calls from new supervisor (jointly with fellow teammates if possible) before they come for their first day.</li> </ul>	Supervisor		
<ul> <li>New hire website-complete ppwk and resources about what to expect in the first 90 days (www.ste.org/newhire).</li> </ul>	Leadership		
<ul> <li>Activities committee will send a signed welcome card to new hires.</li> </ul>	H.R., activities committee		

### First Day of Employment:

To Be Completed:	Responsibility of:	Completed Yes or No:	Comments:
<ul> <li>Assign designee to greet and welcome employee upon arrival (building tour, assigned desk etc.)</li> <li>Provide employee with fun fact questionnaire to answer and submit to designee.</li> </ul>	Program Director to assign point person		
<ul> <li>Provide employee with affirmation profile questions to submit to supervisor.</li> </ul>	Point person for orienting new staff		
<ul> <li>Determine who will orient the employee to agency and program</li> </ul>	Program Director to		

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	related policies, information on	assign point		
	obtaining equipment, badge etc.	person		
•	Ensure the employee knows how to			
	complete timecard, concur, etc.			
•	Provide a warm and welcoming	Supervisor		
	workspace for new employee. Ideas			
	may include; welcome bag on desk,			
	hand written note from supervisor, a			
	treat, post-it notes, pens, etc.; a clean			
	prepared work space; a welcome			
	poster created by the team used for			
	all new employees; folder to include			
	GC mission statement and values and			
	other important and exciting			
	information.			
•	Include brief bio, photo, and answers	Staff assigned		
	to the "fun" questions about	to orient new		
	themselves in an introduction email	employee		
	sent to all program staff.			
•	Provide employee with a prepared	Supervisor &		
	schedule for the week. Ensure	staff assigned		
	employee has the opportunity to	to orient new		
	observe various activities and job	employee		
	related duties (create a checklist of			
	requirements and suggestions).			
•	Employee's supervisor or designee	Supervisor		
	will have lunch (BYO-Bring or Buy			
	your own) with employee and team			
	members who are available to initiate			
	rapport building on the 1 <sup>st</sup> day of			
	employment.			
•	Supervisor will ensure daily "check-	Supervisor		
_	ins" with new employee and provide			
	a weekly shadowing/observation			
	schedule until employee is oriented			
	and working more independently.			
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## The First 30 Days:

To Be Completed:	Responsibility	Completed	Comments:
	of:	Yes or No:	
<ul> <li>Recognize and introduce new</li> </ul>	Program		
employee at staff meeting.	Director		
Schedule a monthly new employee	Program		
lunch (Bring Your Own) with upper	Director		
management team.			
• Supervisor to continue check-ins with	Supervisor		
new employee and schedule formal			
supervision to occur within the 1 <sup>st</sup> 30			
days. Review employee's affirmation			
profile during your 1 <sup>st</sup> supervision.			
• During supervision, supervisor to	Supervisor		
discuss professional development			
goals with new employee-help			
prepare them for 1 <sup>st</sup> performance			
evaluation and assist in their			
professional growth & development.			

#### <u>30-90 Days</u>

To Be Completed:	Responsibility of:	Completed Yes or No:	Comments:
<ul> <li>At the end of the Know &amp; Grow day, facilitator will inform new employees on benefits of the group staying connected for the 1<sup>st</sup> 90 days and provide email addresses, suggesting 1 of the employees take the lead in supporting monthly group contact.</li> </ul>	Know & Grow facilitator, new employees		
<ul> <li>New hires sent a survey on or around 90 days to obtain input on their onboarding experience.</li> </ul>	H.R.		