

# Achieving Financial Resilience

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**NETWORK**  
of Jewish Human  
Service Agencies

What is  
**nonprofit financial  
resilience?**

When might a nonprofit be  
**financially vulnerable?**

# Financial Resilience

## Financially Resilient Organizations

- Stay focused on the **long-term**
- Continually assess and respond to **current needs**
- Understand and are able to **tell their financial story**

# Financial Resilience



# RESOURCES

# Financial Resilience in Nonprofit Organizations



# Statement of Financial Position

## *What We Own:*

- Cash
- Receivables
- Investments
- Property, Plant & Equipment, net

Assets

=

Liabilities

## *What We Owe:*

- Bills due
- Line of Credit
- Deferred Revenue
- Debt (short- and long-term)

+

Net Assets

## *Our Available Capital*

- Unrestricted
  - Fixed Assets
  - Board Designated
  - Other
- Temp. Restricted
- Perm. Restricted

# Capital for Change and Security

## Type of Capital

## Capacity Goal

Operating Reserve /  
LUNA

Liquidity

Security

Facility Reserves

Maintaining &  
Replacing Facilities

Change Capital

Growth & Expansion

Innovation (R&D)

Replenishment



# Capital for Change & Security: LUNA

Unrestricted net  
worth



Unavailable  
net worth



Operating  
reserves

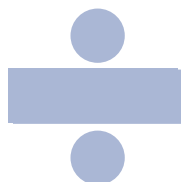


# Months of LUNA

What is spent on  
average per  
month

Operating  
reserves

Months of  
LUNA



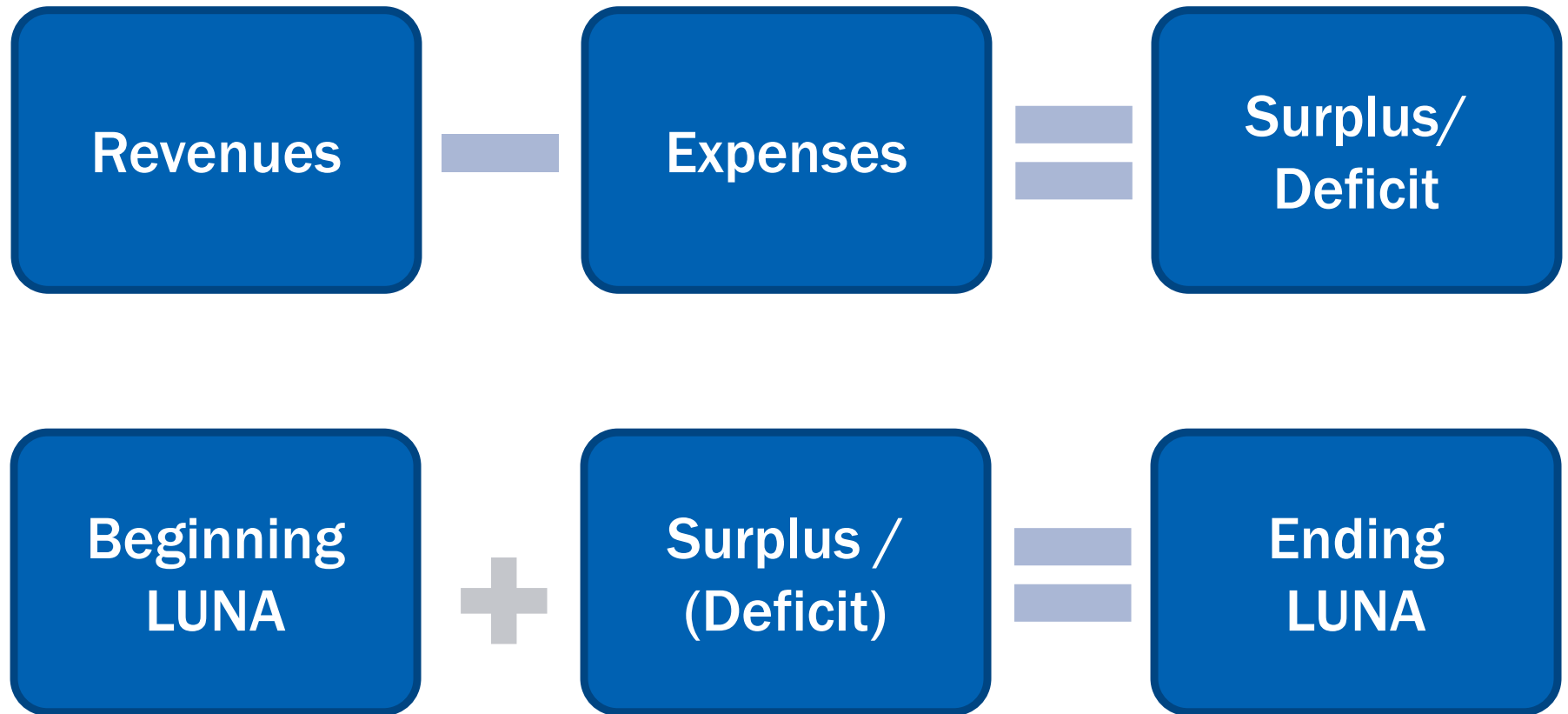
## NONPROFIT ORG, INC.

## STATEMENT OF FINANCIAL POSITION

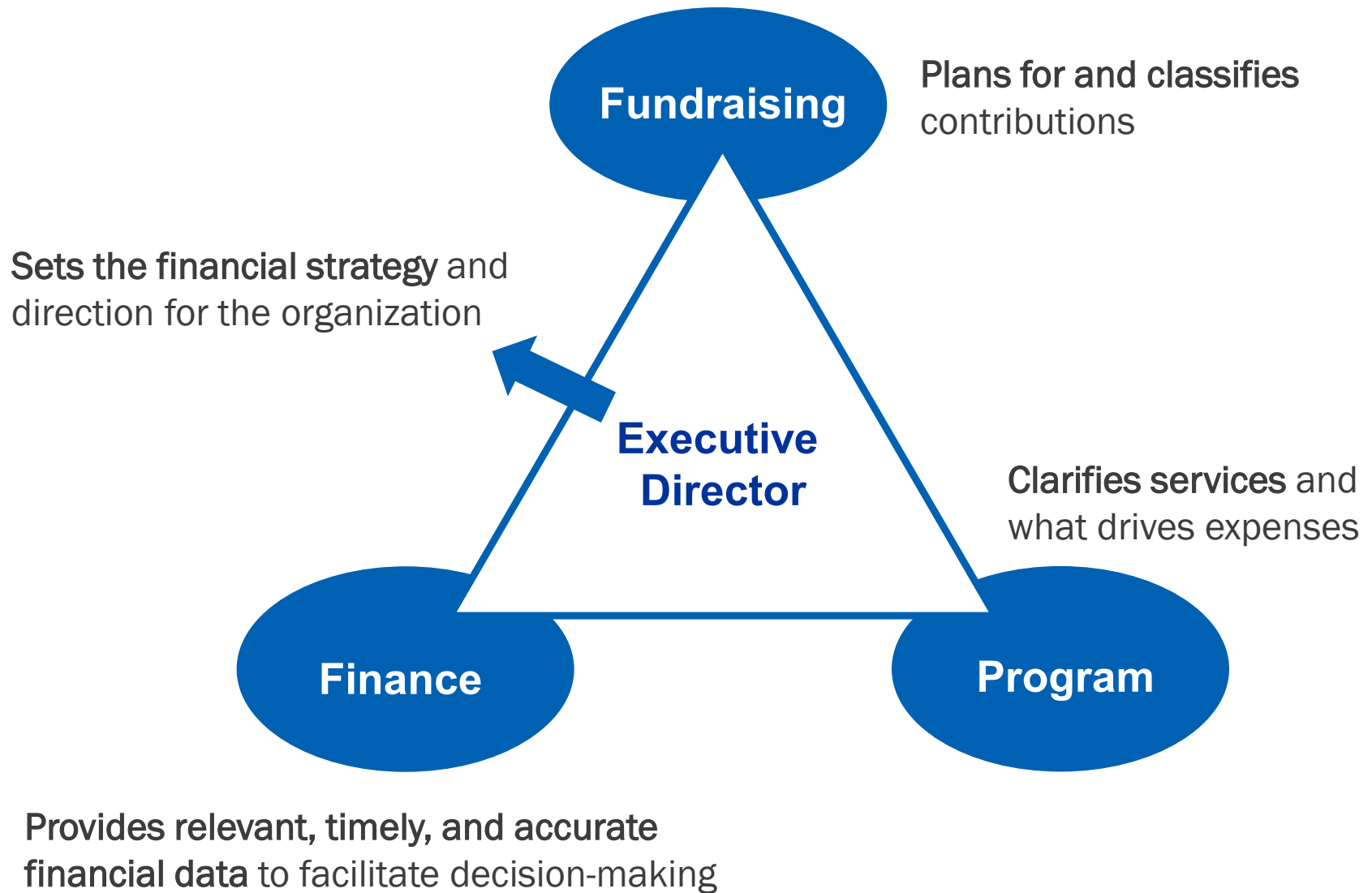
JUNE 30, 2018 and 2017

ASSETS			
		<u>2018</u>	<u>2017</u>
Assets:			
Cash		\$274,139	\$297,389
Pledges and contracts receivable		200,000	210,000
Prepaid expenses		<u>17,000</u>	<u>22,000</u>
Total Current Assets		491,139	529,389
Property and equipment, net of accumulated depreciation \$27,505		39,393	64,393
Other Assets - security deposit		<u>12,000</u>	<u>12,000</u>
<b>Total Assets</b>		<b><u>\$542,532</u></b>	<b><u>\$605,782</u></b>
LIABILITIES AND NET ASSETS			
Liabilities:			
Accounts payable and accrued expenses		\$ 29,578	\$140,054
Advances		51,300	78,500
Current portion of long-term debt		<u>10,500</u>	<u>9,750</u>
Total Current Liabilities		91,378	228,304
Long-term debt		<u>160,744</u>	<u>170,494</u>
<b>Total Liabilities</b>		<b><u>252,122</u></b>	<b><u>398,798</u></b>
Net Assets:			
Unrestricted		(38,427)	114,417
Temporarily restricted		<u>328,837</u>	<u>92,567</u>
<b>Total Net Assets</b>		<b><u>290,410</u></b>	<b><u>206,984</u></b>
<b>Total Liabilities and Net Assets</b>		<b><u>\$542,532</u></b>	<b><u>\$605,782</u></b>

# Resources: Sustainable Business Model



# Resources: Effective Leadership Team



# PRACTICES

# Financial Resilience in Nonprofit Organizations



..... **PRACTICES**

# Practices: Financial Planning

## What is Financial Planning?

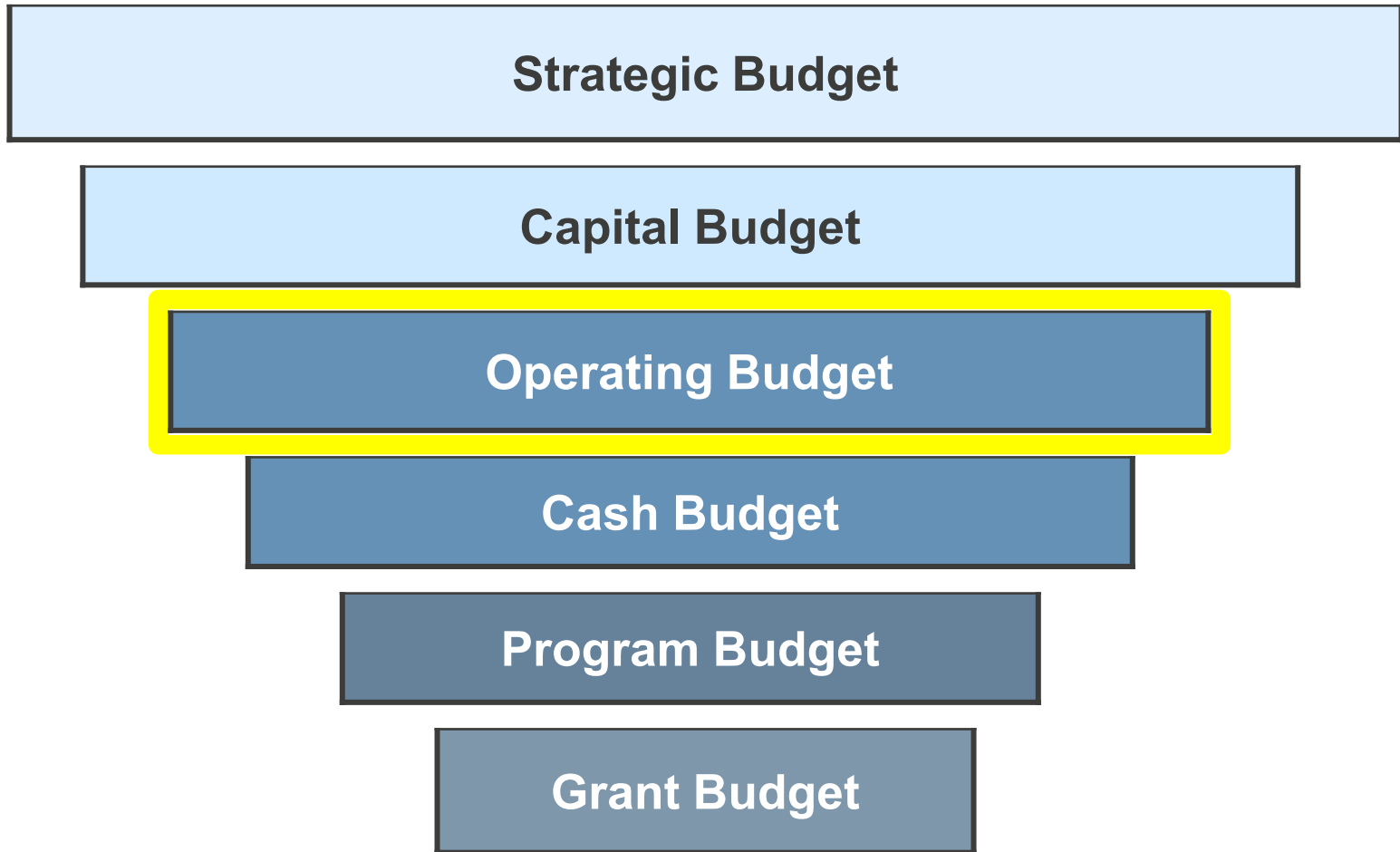
A process to define how an organization's strategy will be funded

Ideally, this process is:

- Ongoing
- *Team-based*
- Focused on the future but responsive to the present
- Structured to allow for *recalibration* and *course correction*



# Levels of Financial Planning



# Types of Expenses

## Natural and Functional Expenses

### Natural Expenses

Expenses classified by the *nature* of the expense:

- Salaries
- Rent
- Utilities
- Supplies

### Functional Expenses

Expenses classified by the *type of activity* for which the expense was incurred:

- Programs
- Management and general
- Fundraising

# Types of Expenses

## Specific Expenses

Expenses that can be specifically *assigned to one or more program(s) or function(s)*, based on time or money spent directly in each program or function

Salaries for program personnel  
Salaries for fiscal staff  
Fundraising expenses

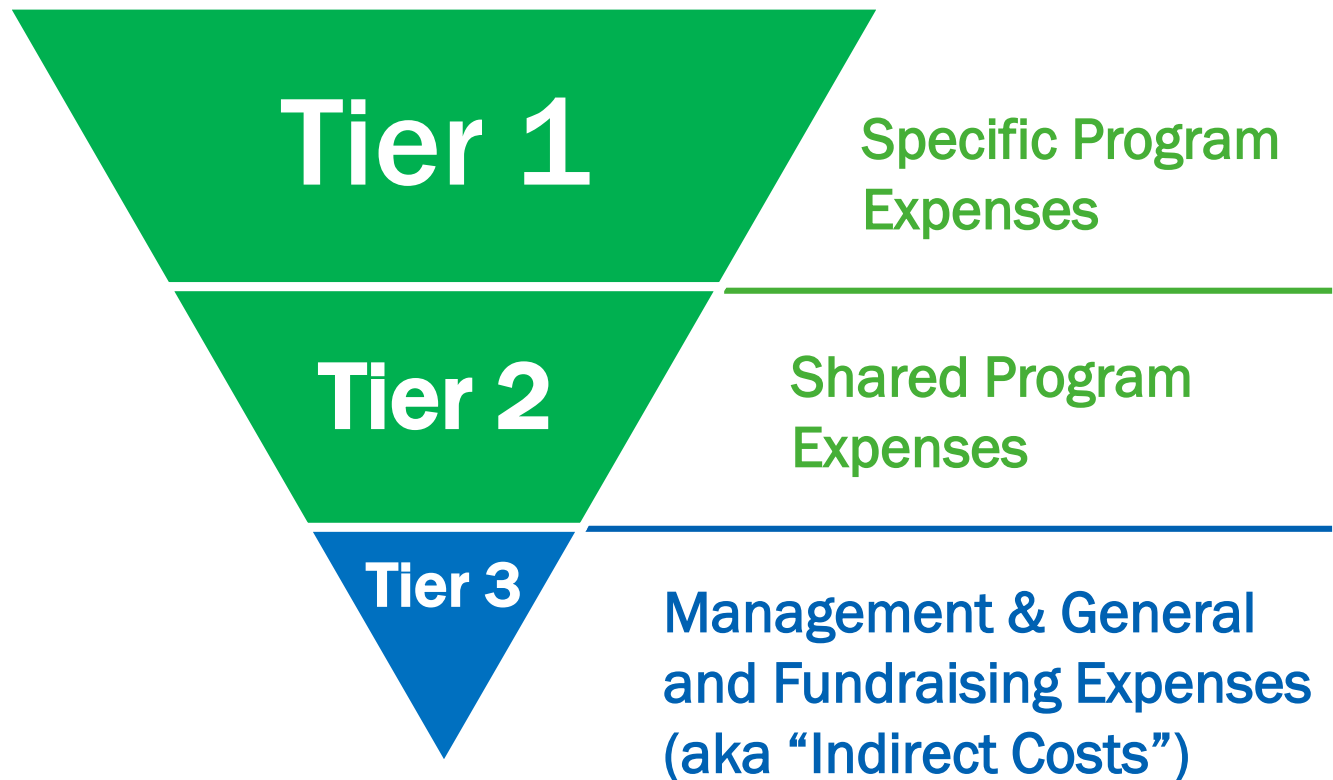
## Shared Expenses

Expenses that are shared among some or all programs and functions. These expenses *must be allocated among functional areas* on the basis of an appropriate methodology

Rent & utilities in a common space  
Office supplies  
Depreciation

# True Cost

## Three Tiers of Expenses



# Bringing Together Tiers 1, 2, and 3

## Tier 3: "Overhead"

Tier 1: Specific  
Program Expense



Tier 2: Shared  
Costs Allocated to  
Programs

	Program A	Program B	M&G	Fundraising	Total
<b>Personnel</b>					
Executive Director	38,900	20,280	18,500	13,320	91,000
Program Director	42,000	42,000	-	-	84,000
Teacher A	58,000	-	-	-	58,000
Teacher B	-	55,000	-	-	55,000
P/T Bookkeeper	-	-	15,000	-	15,000
P/T Grantwriter	-	-	-	9,000	9,000
Fringe	22,980	20,056	8,700	6,664	58,400
<b>OTPS</b>					
Classroom supplies	18,200	16,600	-	-	34,800
Snacks	4,200	3,000	-	-	7,200
Bus rental	3,000	-	-	-	3,000
Audit fees	-	-	9,500	-	9,500
Conference travel	-	-	800	-	800
Event space rental	-	-	-	1,000	1,000
Event catering	-	-	-	3,200	3,200
Rent	13,011	12,097	3,868	3,024	32,000
Utilities	2,440	2,268	725	567	6,000
Office supplies	1,952	1,815	580	454	4,800
Depreciation	6,262	5,822	1,862	1,455	15,400
<b>Total</b>	<b>210,944</b>	<b>178,937</b>	<b>59,535</b>	<b>38,684</b>	<b>488,100</b>

Costs funded by  
program grant(s)

Costs funded by indirect  
rate from program grant(s)  
or unrestricted revenue

# “Indirect Cost Rate”

	Program		Supporting Services	
	Program A	Program B	M&G	Fundraising
<i>Total Expense</i>	210,944	178,937	59,535	38,684
				
	389,881		98,219	

$$98,219 \div 389,881 = 25\%$$

# Overhead vs. Indirect Cost

## Overhead

- Measures supporting services as a % of total costs
- Monitored by watchdog groups
- Focus of national conversation

## Indirect Cost

- Looks at supporting services relative to total program costs
- Focus on ensuring you recover what's been invested in supporting services via restricted grants

# Strategies for Funding “Tier 3” Costs

1. Raise unrestricted dollars
2. Develop an earned revenue stream that covers the true cost of the associated program
3. Indirect cost recovery (i.e. building an indirect cost rate into requests for restricted program funding)



# True Cost

## The National Conversation



THE **OVERHEAD** MYTH  
MOVING TOWARD AN OVERHEAD SOLUTION

Forefr<sup>Ont</sup>  
Real Talk About Real Costs



The Bridgespan Group

The logo features a series of vertical blue bars of increasing height, resembling a staircase or a bar chart, followed by the text 'The Bridgespan Group'.

Pay-What-It-Takes Philanthropy

Philanthropy CA  
**Full Cost  
Project**  
Real Costs. Real Outcomes.

# Multi-Year Planning

## Why create multi-year financial plans?

Facilitates the integration of  
**operational and strategic** planning

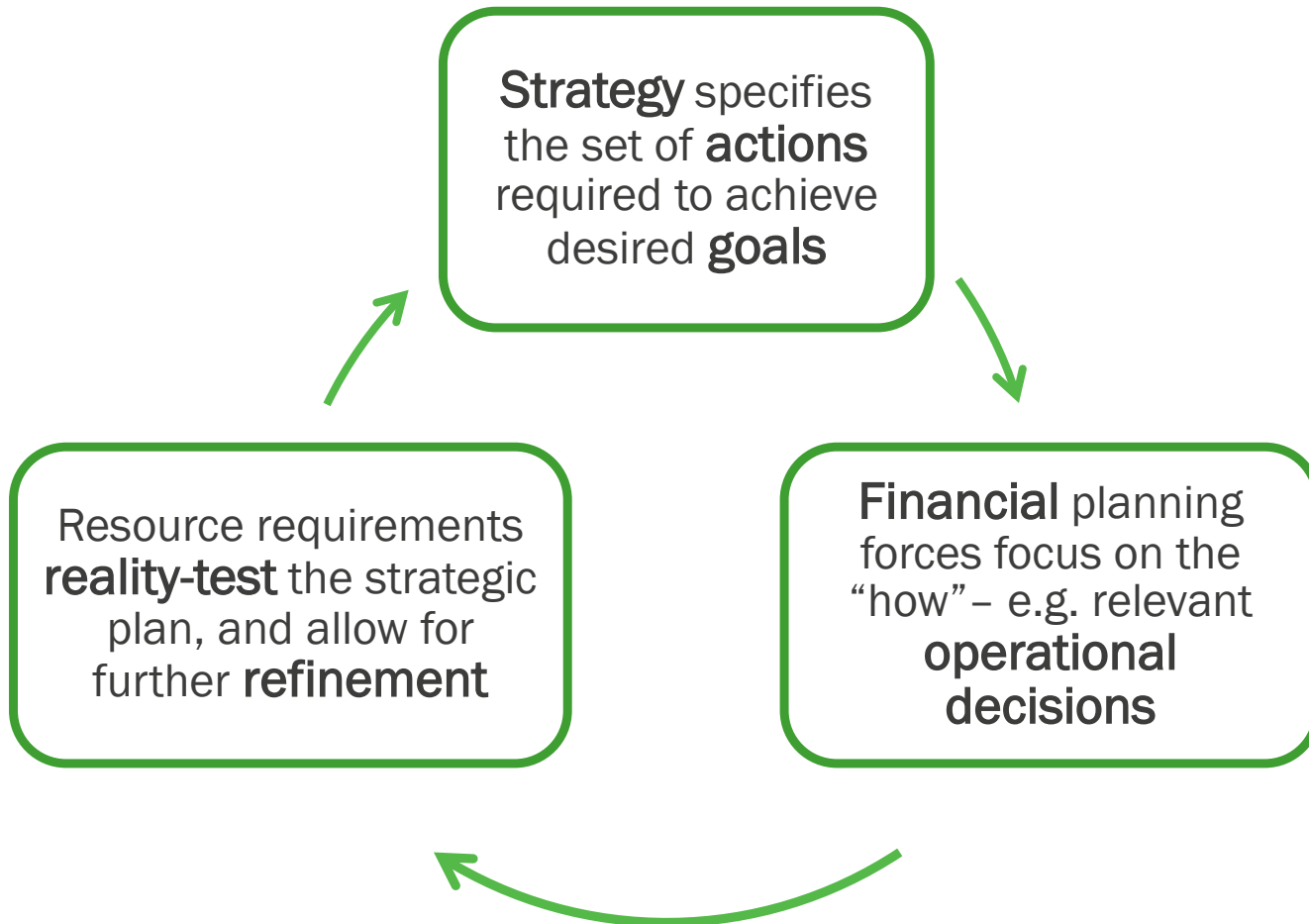
Provides a forum to address significant  
**long-term issues**

Increases focus on  
**financial sustainability**

Creates a space for planning around  
**multi-year grants and programs**

# Multi-Year Planning

How do strategic and financial planning interact?



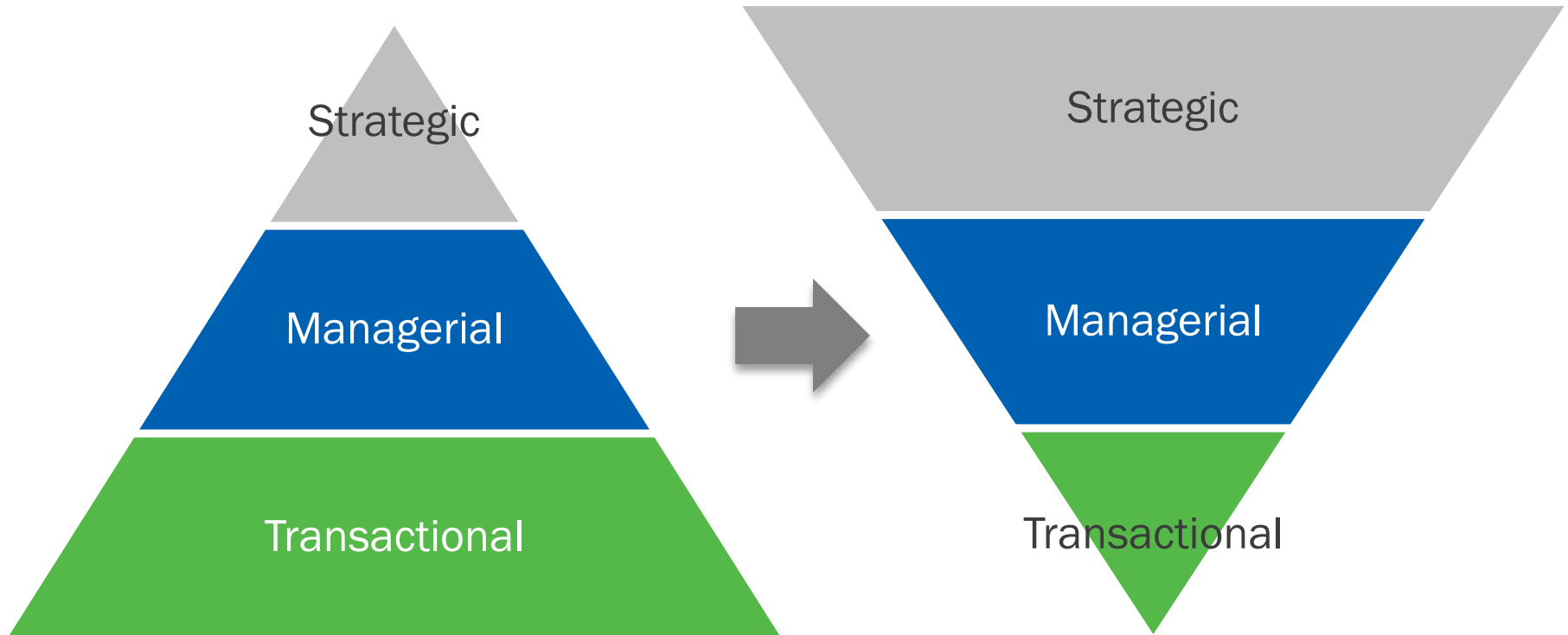
# Practices: Operations

**Strategic**

**Managerial**

**Transactional**

# Practices: Operations



# Practices: Performance Management

## Who Should Receive Financial Reports?

Monthly	Quarterly
Executive Leadership	Board of Directors*
<ul style="list-style-type: none"><li>• Performance Dashboard</li><li>• Budget-to-Actual Revenue &amp; Expenses for<ul style="list-style-type: none"><li>(a) each program</li><li>(b) organization-wide</li></ul></li><li>• Statement of Activities</li><li>• Balance Sheet and supporting schedules</li><li>• Cash Flow Projection</li><li>• Year-end Forecast</li></ul>	<ul style="list-style-type: none"><li>• Management Narrative</li><li>• Performance Dashboard</li><li>• Budget-to-Actual Revenue &amp; Expenses for<ul style="list-style-type: none"><li>(a) each program</li><li>(b) organization-wide</li></ul></li><li>• Statement of Activities</li><li>• Balance Sheet and supporting schedules</li><li>• Cash Flow Projection</li><li>• Year-end Forecast</li></ul>

*\*Starting with the Finance Committee*

# What Should We Measure?

KPIs can be defined across all areas of your organization

Financial Health

Fundraising &  
Development

Programs &  
Service Delivery

Human Capital

Marketing &  
Communications

Outreach &  
Advocacy

Information  
Technology

Risk  
Management &  
Governance

Facilities &  
Capital Projects

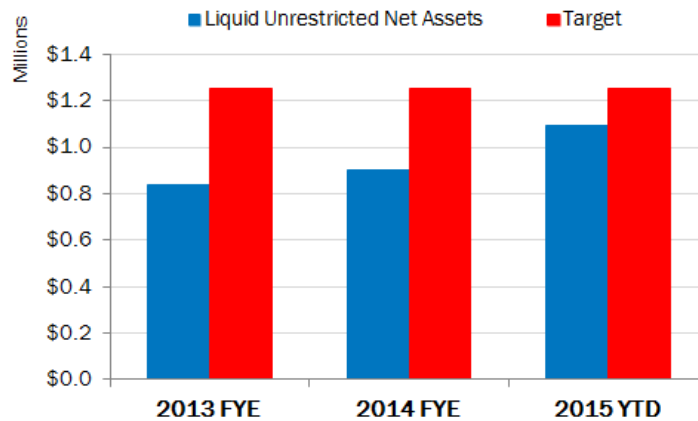
# Practices: Performance Management

Reporting Period: June

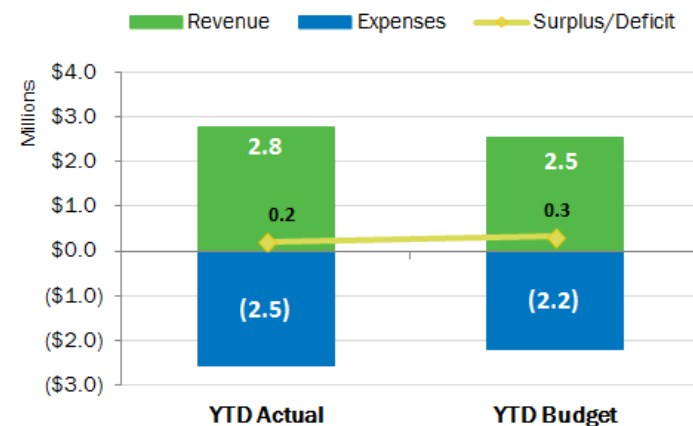
Fiscal Year End: December

Financial Performance

## Liquid Unrestricted Net Assets (LUNA)

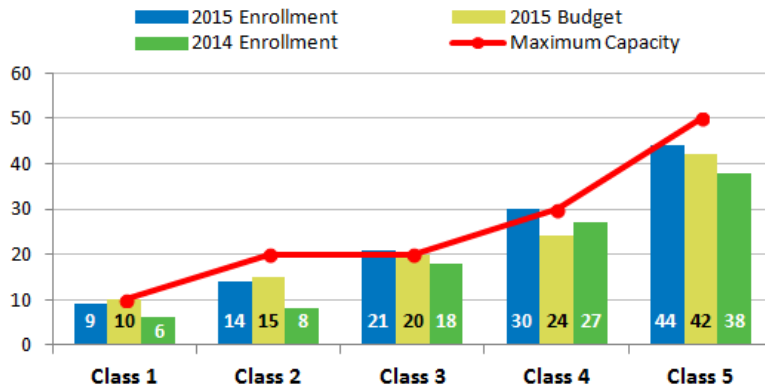


## Fiscal YTD Operating Results

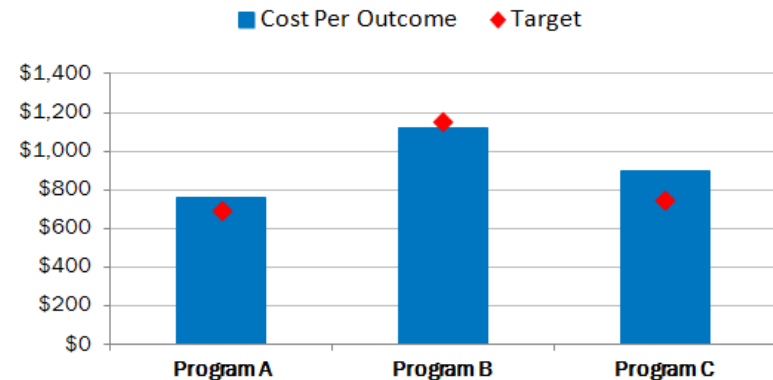


Program Enrollment & Outcomes

## Youth Program: Enrollment



## Cost Per Outcome





**VALUES**

# Financial Resilience in Nonprofit Organizations



# Financial Resilience in Nonprofit Organizations



# Questions?

# Resources

## **The Key to Long Term Financial Health: Liquid Unrestricted Net Assets (LUNA)**

*Hilda Polanco, New York Nonprofit Press, May 2012*

<https://fmaonline.net/publications/key-to-long-term-financial-health/>

## **Getting Your Nonprofit Budget Past 'One Day (or Year) at a Time'**

*Hilda Polanco, Geraldine R. Dodge Foundation Blog, May 2016*

<http://blog.grdodge.org/2016/05/03/technical-assistance-getting-your-nonprofit-budget-past-one-day-or-year-at-a-time/>

# Resources

[www.StrongNonprofits.org](http://www.StrongNonprofits.org)

In collaboration with the Wallace Foundation, FMA has created a library of tools and resources to help organizations become “fiscally fit”

Four Topic Areas: [Planning](#) | [Monitoring](#) | [Operations](#) | [Governance](#)

Free Live Webinar: [Guided tour of www.StrongNonprofits.org](#)

**January 21, 2020**

11AM -12PM PT

2-3PM ET

**March 24, 2020**

11AM -12PM PT

2-3PM ET





- Established in 1999 to serve not-for-profit organizations around the country
- Provides customized financial management, accounting, software, organizational development, and other consulting services
- Works directly with organizations or through funder-supported management and technical assistance programs

***FMA exists to build a community of individuals with the confidence and skills to lead organizations that change the world***

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