Memory Cafés



Beth Soltzberg, LICSW, MBA

With thanks to Susan H. McFadden, Ph.D., Co-founder, Fox Valley Memory Project, Wisconsin



We will cover...

- Key features of the memory café model
- Effective practices in starting/sustaining a memory café
- Resources for starting your own café

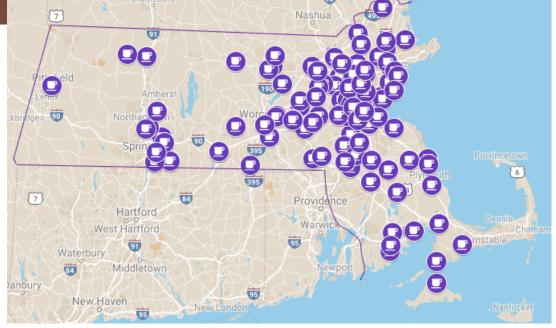




JF&CS Memory Café, Waltham, MA

Percolator Memory Café Network

117 Cafés throughout Massachusetts





Why do Alzheimer's/Memory Cafés exist?

"All of our friends disappeared."



Key ingredients

*Welcoming atmosphere * Focus on social connection *Designed for care partners AND people living with dementia



Key ingredients

* Any stage, any underlying condition

* No one is asked their diagnosis

* Tailored to local interests, language, needs

Cafés vs. Respite or Support Groups

- Designed for the care partner also
- A care partner is usually required for those who need personal care assistance

- Not problem focused; no one is asked their diagnosis. There is usually no intake process.
- "Leave the disease at the door."



History of Cafés

 Dr. Bere Miesen started the first café in Holland, 1997

 2000 – began to spread through Europe, Australia, U.K.

 2008 – first U.S. cafés in Santa Fe, New Mexico, and Roseville, Minnesota. Most states now have several cafés, and Wisconsin and Massachusetts each have over 100.

Tips and Pearls:

- 1. Where to hold your café
- 2. Inclusion, outreach and attendance
- 3. Activities that work for all
- 4. The role of volunteers
- 5. Financial sustainability



Where to hold your café



Location, Location



Venues used by Massachusetts cafés:

- Senior center
- Library
- Community center
- Day program
- House of worship
- Town hall
- Long term care residence

- Restaurant
- Museum/historical society
- Nature center
- Outdoor garden
- Arts organization
- Bowling alley



Inclusion, Outreach, and Attendance













Memory Cafés strive to be inclusive –

- free of charge (donations accepted)
- physically accessible
- free of stigma
- responsive to the different cultures and needs in the neighborhood



Early stage or all stages?

Advantages to serving people at any stage:

- Café will not require screening or exclusion
- You will be able to serve people for longer, and build a sense of community (remember: disease progression can be rapid)

Concerned about serving guests with advanced dementia?

- Require guests needing personal care assistance to bring a care partner
- Percolator survey of 56 cafés shows that cafés rarely have problems with guests due to dementia symptoms



Inclusive AND Specialized Cafés

- Massachusetts has Spanish, Portuguese and Chinese speaking cafés.
- Nine Massachusetts cafes receive funds from the state Department of Developmental Services to include people with an intellectual/developmental disability (I/DD) plus dementia.
- Plymouth, England has a café for football (e.g., soccer) fans held at the stadium.







Outreach & attendance

Percolator survey (n=67):

- Average attendance: 13 people
- Range of attendance: 0 45 people
- Best referral source: word of mouth
- Biggest challenge: lack of familiarity with memory cafe concept, followed by lack of staff time for outreach





Attendance/flexibility

- You never know who or how many will drop in.
- It's not a failure if it's a small number.
- Do require advance notice for a group (e.g., from residential care).
- Those needing personal care assistance need to bring someone – and care partners are encouraged to attend for their own benefit, too!
- Attending cafés together is a wonderful way for friends to stay connected to someone who is living with dementia.



Activities that work for all



Typical Café Activities

- Singing, listening to music
- Dancing
- Drumming
- Art appreciation
- Collage or other art-making
- Improv/theater games
- Local history presentation
- Flower arranging/seed planting
- Writing and reading poetry
- Sharing photos

- Intergenerational activities
- Baby animal visits
- "Virtual" travel (see "Tales and Travel Memory Program")
- Games
- Cooking
- Yoga
- Field trips





Tips

- Don't overschedule.
- Make it interactive! Tell guest facilitators: it's not a performance.
- Make it "failure free."
- Avoid intrusive background music.
- Consider opportunities for your café guests to make or do things for others. It's good for the soul!
- Don't infantilize. Anchor activities in a dignified tradition.
- If a guest is loud/uninhibited, acknowledge that all responses are welcome!
- Each café crowd is different. Try things, and ask for feedback!



The role of volunteers



Benefits of Volunteers

- Volunteers' main job: "party hosts."
- They provide smiling faces and helping hands.
- They can make the café crowd multigenerational, more representative of your community.
- Volunteers gain a different view of dementia.
- Supervision, and brief training is needed.
 - Brief in-person training just before café starts
 - Training at a separate time
 - Written tip sheets



Financial Sustainability



Funding your café

- Costs \$8k \$12k annually
- Biggest cost is coordinator's time
- Most coordinators are paid staff rather than volunteers
- Business sponsorships help many cafés cover expenses AND engage the broader community
- Have a written sponsorship agreement that sets clear boundaries so that guests do not feel that someone is marketing to them



Resources



Visit www.jfcsboston.org/Percolator

- Toolkit (English) <u>www.jfcsboston.org/MemoryCafeToolkit</u>
- Toolkit (Spanish) <u>www.jfcsboston.org/GuiaCafeDeMemoria</u>

Videos include:

- Creating a Spanish-speaking Memory Café: <u>https://www.youtube.com/watch?v=Vn3-l0xjpFE</u>
- I/DD inclusive Memory Cafés: <u>https://www.youtube.com/watch?v=EE49z4CpyP8</u>
- TEDx talk: Memory cafes: making space for dementia and joy: https://youtu.be/vje71rXP8Z0

And more!



More Memory Café Resources

Wisconsin Memory Café Programs: A Best Practice Guide: http://wai.wisc.edu/publichealth/guides.html

National, regional or individual café sites:

- www.memorycafedirectory.com
- www.jfcsboston.org/MemoryCafeDirectory
- http://www.foxvalleymemoryproject.org/memory-cafes.php
- https://arthursresidentialcare.com/memorycafe/
- http://nymemorycenter.org/memory-arts-cafe/

Other café websites:

- www.memorycafecatalyst.org
- http://www.alzheimerscafe.com
- http://www.actonalz.org/engagement (see "meaningful engagement")

Book: The Alzheimer's and Memory Café: How to start and succeed with your own café, by Jytte Fogh Lokvig, available on Amazon



Memory Café Research

(organized by date)

- Greenwood, N., Smith, R., Akhtar, F., Richardson, A. (2017). A qualitative study of carers' experiences of dementia cafés: a place to feel supported and be yourself. *BMC Geriatrics*; vol. 17, article #164.
- Dow, B., Haralambous, B., Hempton, C., Hunt, S., Calleja, D. (2011).
 Evaluation of Alzheimer's Australian Vic Memory Lane Cafés. *International Psychogeriatrics*;23(2):246–55.
- Morrissey, M. V. (2006). Rethinking the benefits of an adapted version of "Alzheimer Café" for individuals with Alzheimer's and their partners. The International Journal of Psychiatric Nursing Research, 12(1), 1393-1402.
- Capus, J. (2005). The Kingston Dementia Café: The benefits of establishing an Alzheimer café for carers and people with dementia. *Dementia*, 4(4), 588-591.
- Halley, E., Boulton, R., McFadzean, D., Moriarty, J. (2005). The Poppy Café: a multi-agency approach to developing an Alzheimer café. *Dementia*; 4(4):592–4.



Feel free to contact me!

Beth Soltzberg, LICSW, MBA Director, Alzheimer's/Related Disorders Family Support Program Jewish Family & Children's Service 1430 Main Street Waltham, MA 02451 781-693-5628 bsoltzberg@jfcsboston.org

