



**NETWORK**  
of Jewish Human  
Service Agencies

**VISION**  
NJHSA  
Annual Conference  
**2020**  
CONVENE. CONNECT. COLLABORATE.



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## An Outcome and Intervention Tool for Seniors

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**Juliana Akor**

PFMIpro Customer Success Specialist

# What is PFMipro?



- ✓ Protective Factors for Maintaining Independence
- ✓ Assessment tool
- ✓ Intervention tool
- ✓ Research-based with Predictive Validity
- ✓ HIPPA Compliant & Data secured

# Research Based Protective Factors

Physical	Social	Safety & Security	Psychological
Age	Living with Someone	Income	Cognitive Intactness
ADL/IADL	Social Involvement	Safe Environment	Sense of Purpose
Adequate Nutrition	<b>Caregiver Well-Being (Health)</b>	Financial Stability	Sense of Control
Exercise/Physical Activity	<b>Caregiver Well-Being (Physical Stamina)</b>	Appropriate Housing	Emotional Stability
Medical Coverage	<b>Caregiver Well-Being (Financial Security)</b>	Personal Safety	
Medication Compliance			

# Protective Factors Scoring Scenario

Four Point Scoring System, 0-3



# Life Outcome Questions



Recent Nursing Home Admission?

Recent Hospital Admission?

Recent Emergency Room Visit?

Recent Falls?



In general, would you say your health is:

**1** Poor

**2** Fair

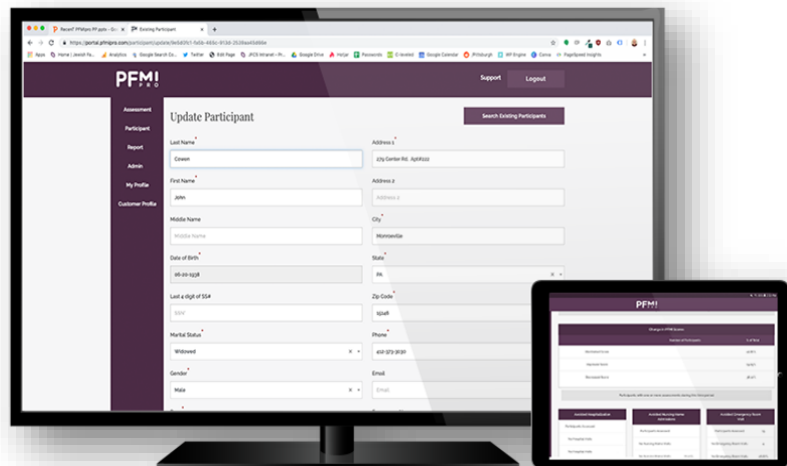
**3** Good

**4** Very Good

**5** Excellent



# Other Flexible Features



- ✓ It is an App
- ✓ 10 -15 minutes to complete
- ✓ Assess every 3, 6 or 12 months
- ✓ A subset of the questions
- ✓ Modality for Assessment

# Real-time Analysis & Reporting



## Generate Reports:

- ✓ To prove outcomes
- ✓ Track changes in risk factors
- ✓ Accurately plan Intervention



# Report Page

**PFMI**  
P R O

Support [Logout](#)

Assessment  
Participant  
**Report**  
Admin  
My Profile  
Customer Profile

Primary Outcomes  
Self-Reported Health  
Demographics-Participants  
Demographics-Assessment  
Participants with Decreased PFMI Scores  
Completed Assessments  
Assessments Due  
Participant Listing  
Participant Summary  
Custom Report  
Average PFMI Score  
Average PFMI Score (over TimePeriods)

nt

[Import Participant](#) [Add Participant](#)

Date of Birth

Email

[Search](#) [Reset](#)

Last 4 digit of SS#	Phone Number	Address Details	City	State	Zip Code	Actions	
	412-683-7344	5100 5th Ave Apt 406	Pittsburgh	PA	15232	<a href="#">Edit</a>	
	412-621-6636	4939 Bayard St	Pittsburgh	PA	15213	<a href="#">Edit</a>	
Michael Chirigos	07-18-1933	412-521-4594	6315 Forbes Ave Apt 1008	Pittsburgh	PA	15217	<a href="#">Edit</a>
Irene Szulman	07-13-1928	412-687-1842	4723 Bayard Street	Pittsburgh	PA	15213	<a href="#">Edit</a>

# Primary Outcome Report

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Assessment  
Participant  
Report  
Admin  
My Profile  
Customer Profile

## Primary Outcomes

Enterprise Name:

Start Date:  End Date:

Agency Name:

Age:

Program Name:

Ethnicity:

Gender:

Marital Status:

Race:

Zip Code:

Compare To:  Previous Assessments  Initial Assessments

Total Number of Participants with 2 or More Assessments : 6

# Primary Outcome Report 2

Support

Logout

- Assessment
- Participant
- Report
- Admin
- My Profile
- Customer Profile

	Number of Participants	% of Total
Maintained Score	324	45.51%
Improved Score	212	29.78%
Decreased Score	176	24.72%

Participants with one or more assessments during this time period

Avoided Hospitalization	
Participants Assessed	2751
No Hospital Visits	1979
No Hospital Visits	71.94%

Avoided Nursing Home Admissions	
Participants Assessed	2753
No Nursing Home Visits	2355
No Nursing Home Visits	85.54%

Avoided Emergency Room Visit	
Participants Assessed	2751
No Emergency Room Visits	1946
No Emergency Room Visits	70.74%

Avoided Nursing Home Admission if Eligible	
Nursing Home Eligible Participants Assessed	1952
Not Admitted	909
Not Admitted	46.57%

Avoided Falls	
Participants Assessed	2753
No Falls	904
No Falls	32.84%

# Decreased Scores Report

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Assessment  
Participant  
Report  
Admin  
My Profile  
Customer Profile

## Participants with Decreased PFMI Scores

Enterprise Name:  Start Date:  End Date:

Agency Name:

Program Name:

[Export](#) [Show Report](#) [Reset](#)

Total Number of Participants : 1

Decreased PFMI Scores						
Participant	Program Name	Previous Assessment Date	Previous Assessment Score	Current Assessment Date	Current Assessment Score	
John Paul Jones	Meals Delivered	12-16-2019	91.75	05-06-2020	75	

Factors for Score Decrease :

- Exercise and Physical Activity (Physically active with regular and appropriate exercise)

# Get in Touch

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## Upcoming 2020 Offerings

**June 29 @ 1 p.m. EDT**  
**JDC-Israel Ashalim Caring from Afar: Family Resilience in COVID-19**

**July 7 @ 1 p.m. EDT**  
**Vision 2020: English for Advancement Program: A New Way of Delivering ESOL - NJHSA Pillar Innovation Award Winner (JVS Boston)**

Registration links can be found in our newsletters or on our website: <https://www.networkjhsa.org/>.