



Sprint or Marathon: Claims Conference response to COVID-19 and what it means for today, tomorrow and next year

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Claims Conference ועידת התביעות Conference on Jewish Material Claims Against Germany



SPRINT OR MARATHON?

NJHSA Webinar - June 17, 2020 Greg Schneider, Executive Vice President

#ClaimsConferenceStrong

#StrongInFlexibility

Fast-tracked Budget Approval

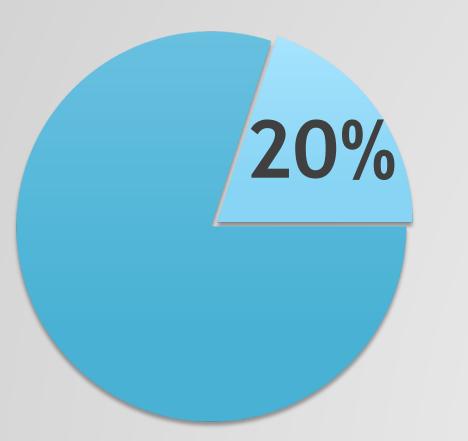
- Conditional Budget Approvals
- Extended Deadlines to submit supporting documentation
- GOAL Cash Flow



Cash Advances

- 1st advances typically up to 33% after all documents submitted and budget approved
- NOW offered 50% with minimum documents submitted
- Committed to the premise that agencies should focus on service to survivors
- Required a significant CC cash advance of approximately \$300 million

Budgetary Flexibility



20% of Existing Grants through June 30th

Adjusted 2019 Reporting Deadlines

Claims Conference Flexibility

2019 Reporting Originally Due February 28 (GG) or March 31 (SO)

Allowed for the possibility of Partial Payment for Final 2019 Payments if Unable to Meet Reporting Deadlines

Deadline: NOW



Eligibility Documentation Modified





ENLISTED THE HELP OF FAMILY AND CAREGIVERS

PERMITTED ELECTRONIC SIGNATURES

WAIVED REQUIREMENTS FOR CERTAIN DOCUMENTS

Homecare Reassessments

- Homecare reassessments required every 18 months
- During Coronavirus Pandemic:
 - Claims Conference paused the Monthly <u>DAF</u> reassessment reminder emails
 - Claims Conference permitted agency discretion
 - Reassessments may be postponed
 - Virtual assessments allowed temporarily
 Medical Assessment Form (MAF) flexibility

#StrongInCompensation

Annual Life Certificates for A2

Conference on Jewish Material Claims Against Germany, Inc. ועידת התביעות Life Certificate / Lebensbescheinigung / Year «Year_LC» for the Article 2 Fund of the Claims Conference Sent on / Versandt am: «Letter Date» «LastName» «FirstName» «AddressLine1» «AddressLine2» «City» «State» «PostalCode» «Country» Article 2 Fund Registration Number *RegistrationNumber* Birthdate Oeburtsdatura: «BirthDate» This is to certify that the above person is alive. Mit diesem Dokum ent wird bestätigt, dass die oben genannte Person lebt. The above mentioned appeared before metoday and proved his heridentity by means of: Die vorgenannte Person erschien heute vor mir und wies seine ihre Identität wie folgt nach durch: 11 Passport number/Personalausweisnummer or other docum ent with photograph (please specify the docum entman e and number) oder andere Dokum ente mit Lichtbild (bitte Bezeichnung und Numm er des Dokum ent angeben) Only the completed Life Certificate Form should be mailed. Bitte senden Sie nur die vollständig ausgefüllte Lebensbescheinigung an uns zurück. Applicant's own signature Unterschrift des Antraustellers: Signature of the person issuing or verifying or certifying or notarizing this certificate: Unterschrift desjenigen, der dieses Dokum ent beglaubigt: Name and function of the person issuing or verifying or certifying or notarizing this certification: Nam e und Funktion desjonigen, der dieses Dokum ent bestaubist Name of the Institution/Name der Institution: Stam p of the Institution Stem pel der Institution: Place/Ort Date/Datum: Please return to Claim s Conference Claims Conference Bitte senden Sie dieses Dokum ent zurück an: Oräfstraße 97 P.O. Box 1215 60487 Frankfurt oder New York, NY 10113 Gern any / Deutschland United States of America Optional: The Claims Conference periodically is tone email bulleting about compensation is soon. If you, or any family member, would like to receive

Optional: The Claim Conference productly into a simult bolistics about compare dominance. If you, or may introly marking, would lobe to recove these free information's listent with interest, place estimates you accurate a deal address (Spician Che Chaine. Conference viewed at generation Reveal Ministrapes on Erich diagramptages. Table is oder ein Parellasaning ind diese kontrolivies Indonanisoses (ber das Interest estables undertes, geben Sie bie Interest e-mail-domess acc

To update ourrecords, please provide your phone number / Bitte geben Sie Ihre Telefonnummer an, damitwir unsere Datenback aktualisieren können Please complete the life certificate promptly. You will be required to prove your identity by presenting a document with your photograph to the person verifying your life certificate.

All entries should be typed or written in block letters. The completed original certificate should be returned to:

Claims Conference Claims Conference Grafstraße 97 or P.O. Box 1215 60487 Frankfurt New York, NY 10113 Germany United States of America

Please note that monthly payments will be stopped if the life certificate is not returned. Please do not make any requests or other communication on the life certificate. Only the <u>original</u> life certificates will be accepted. We will not accept copies or life certificates sent by e-mail or fax. Only the completed Life Certificate Form should be mailed.

Explanatory Notes

Outside Germany the life certificate may be issued by the appropriate German consulate, or by a notarized certificate of an official governmental authority, or by certificate of an officer of your bank, or by a certificate of an established Jewish social agency, or, if appropriate, by a certificate of a manager of a hospital, nursing home or senior residence.

Wir bitten Sie, die umseitig vorgedruckte amfliche Bescheinigung sobald wie möglich ausfertigen zu lassen.

Beachten Sie dabei bitte, daß Sie sich gegenüber der bescheinigenden Behörde oder Stelle <u>durch Vorlage eines</u> mit Ihrem Lichtbild verschenen amtlichen Ausweises ausweisen müssen.

Bitte nehmen Sie alle Eintragungen deutlich lesbar vor, möglichst mit Schreibmaschine oder in Blockschrift.

Wir bitten Sie, die Bescheinigung im Original umgehend an die

Claims Conference Gräfstraße 97 60487 Frankfurt Deutschland Claims Conference P.O. Box 1215 New York, NY 10113 United States of America

zu übersenden.

Wir machen darauf äufmeitsam, daß die monafliche Beihilfe gestoppt wird, wenn die Lebensbescheinigung nicht zurück geschickt wird. Wir bitten Sie, auf dieser Bescheinigung keine Anfragen zu stellen oder sonstige Mitteilungen.

Wir akzeptier en nur Lebensbescheinigungen im Original. Kopien oder per E-mail oder Fax übersandte Lebensbescheinigungen werden nicht akzeptiert. Bitte senden Sie nur die vollständig ansgefüllte Lebensbescheinigung an uns zurück.

oder

Erläuterungen

Die Lebensbescheinigung wird erteilt außerhalb Deutschlands von der zustänfigen deutschen Auslandsvertretung oder von einer greigneten ausländischen Behörde oder durch eine beglaubigte Ausfertigung von einem Angestellten Ihrer Bank oder durch eine beglaubigte Ausfertigung einer jüdischen Wohl fahrtsorganisation, bei Personen in Altersheimen, Pflegeheimen oder Klinken durch eine beglaubigte Ausfertigung von der Leitung dieser Einrichtung.

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Annual Life Certificates

Process typically begins in April

- One is sent to every survivor receiving Article 2 pensions
- Needs to be signed, certified/notarized, and mailed
 - CC concerned about this process during COVID-19
 - Process Delayed for 8 weeks
 - Under Negotiations

Surviving Spouse Payment Article 2 Fund

Any living widow/er of deceased A2 recipient (married at the time of death) is entitled to 9 payments of €513 (a. \$575)

► Total of €4,617 (a. \$5,180)

- First payment was May 15, 2020
- 1,328 spouses began to receive payments
- July 1 another 600 spouses

Righteous Gentiles

New Pension Program began June 1, 2020
Retroactive to January 2020
Same amount as A2
Small but very important

Article 2 Fund Payment

 As of January 1, 2021 payment increase from €513 (a. \$575) to €580 (a. \$650) per month

#StrongInOurResponse

Holocaust Survivor COVID-19 Urgent Relief Fund

\$4.3
Million70+20+DistributedAgenciesCountries

Emergency Funding for COVID-19 Response

Provided much needed aid primarily for:

Food Programs

Medical Supplies/Personal Protective Equipment (PPE)

Virtual Socialization

Case Management

Emergency Assistance

Virtual Socialization

- Pivoted to new opportunities while social distancing to reduce social isolation
- New Programming
 - Virtual Seders
 - Wellness/Health Programs"Kits" Physical and
 - Cognitive Benefits



#StrongPartnerships





Israel



























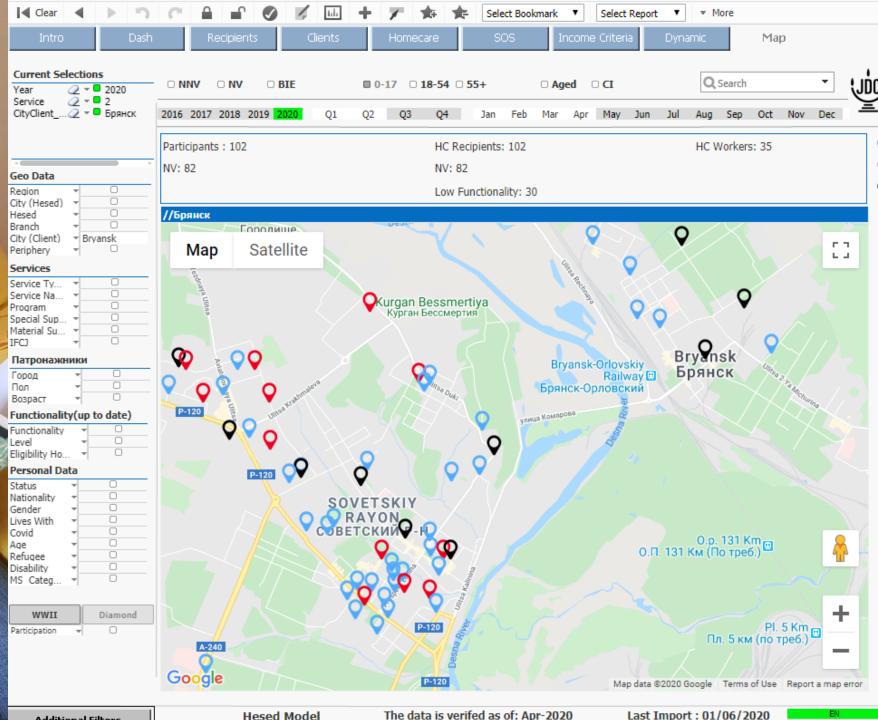


Former Soviet Union













"You know, we've seen much worse."

When I recently contacted a Holocaust survivor, checking in by phone, he calmly and resolutely told me, "You know, we've seen much worse."

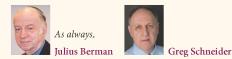
"Of course," I acknowledged, "but still, please don't go out, and make sure you have a sufficient supply of medicine, just in case of shortages." He responded, "God saved me once and He will do it again, but I can help a little too. I'm not going out this week."

As we witness your resolve, we are awestruck. Your determination serves as constant inspiration for everyone in the Claims Conference family to do even better — for you. How extraordinary, in the midst of this coronavirus crisis, with thousands of social workers and volunteers around the world rushing to reach out to survivors, your unruffled response is often to calm the very ones who are calling you —"We're fine; we'll be ok. We're being careful." The strength you exhibit during the adversity and uncertainty enveloping us serves as a clarion call

for the Claims Conference to carry on with our work, whatever the challenges. As a result, our commitment has never been more firm or more heartfelt, to ensure that the delivery of critical services and compensation continues to be preserved.

We admire and deeply value your resilience and tenacity, and we know that we can get through this together. Please do not hesitate to contact your local agencies (see the list on page 7) if you need help.

On behalf of the Claims Conference community -our lay leaders and staff, as well as our extended family of social workers, care managers and home care workers we send our best wishes for your health and well-being.



"Понимаете, мы пережили намного более страшные времена."

К Холокост, он спокойно и решительно сказал мне: "Понимаете, мы пережили намного более страшные времена.

"Конечно," подтвердил я, "но все же, пожалуйста, не выходите из дома и запаситесь достаточным количеством лекарств на случай дефицита." Он ответил: "Бог спас меня однажды, и Он опять меня спасет, но я могу Ему немного помочь. Я не буду выходить на этой неделе."

Нас поражает ваша твердость духа, которую мы наблюдаем. Ваша непреклонность вдохновляет всех, кто относится к Клеймс Конференс, работать еше больше - на ваше благо. Как потрясает и порой успокаивает многочисленных социальных работников и волонтеров по всему миру, спешащих на помощь пережившим Холокост во время этого кризиса, вызванного короновирусной инфекцией, Ваш невозмутимый ответ - "Мы в порядке, мы справимся. Мы будем осторожны." Сила духа, которую вы являете в эти смутные времена, полные бедствий, служит для Клеймс Конференс боевым призывом продолжать работу, несмотря ни на

Гогда я недавно позвонил человеку, пережившему какие препятствия. В результате, наша решимость продолжать обеспечивать предоставление необходимых услуг и компенсаций, никогда не была более твердой и искренней.

Мы глубоко ценим вашу стойкость и упорство и восхищаемся ими, и знаем, что вместе мы справимся. Пожалуйста, без колебаний звоните вашим местным еврейским организациям, если вам нужна помощь см. список на странице 7.

От имени всех, кто относится к Клеймс Конференс - нашего руководства и сотрудников, а также сообщества социальных работников, менеджеров по обслуживанию и работников социального обслуживания на дому - мы желаем вам здоровья и благополучия.

Всегда ваши, Юлиус Берман



Newsletter

Listed contact info for all North American agencies

Click here to access the newsletter online

#StrongInAdvocacy

Finding Balance

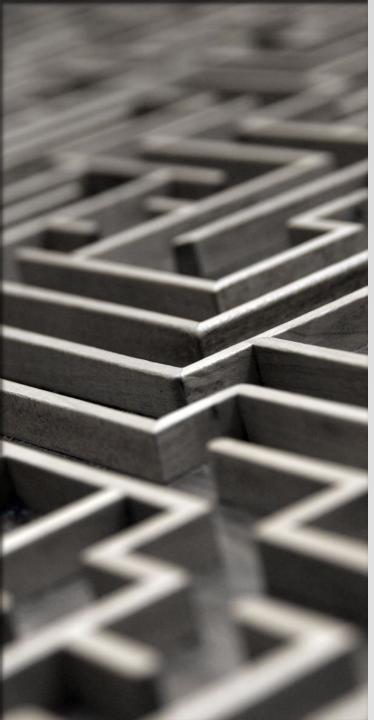
- Flexibility and support to Agencies working in the field
- Needing critical information and data for 2021 Negotiations
 - Paused unmet homecare emails
 - Resumed June 1
 - DEADLINE: NOW



Unmet Homecare Need Sample Email

Age	HAS	MAF	Func. Level	Weekly Calculated Unmet Need hours		Weekly costs of unmet needs in grant currency	Total Net cost in grant currency
85	2	1	4	43.00	27 May 2020	975.24	50,712.48
83	2	1	4	39.50	27 May 2020	895.86	46,584.72
93	2	1	4	35.00	04 Jun 2020	793.80	41,277.60
91	2	1	4	32.00	23 Apr 2020	725.76	37,739.52





Looking Ahead

- Economic Situation
 Possible Second Wave
- OPENING UP, but for elderly?



We Gain Strength From Our Survivors



We Gain Strength From You

Claims Conference is Grateful for **Agency Partners** Worldwide

#ClaimsConferenceStrong



Upcoming Offerings



June 22 @ 1:00 p.m. EDT Soaringwords: SOARING into Strength

June 24 @ 1:00 p.m. EDT Assessing Seniors during COVID-19



June 18 @ 2:30 EDT Vision 2020: ResCare – Compassion Fatigue

July 7 @ 1 p.m. EDT Vision 2020: English for Advancement Program: A New Way of Delivering ESOL - NJHSA Pillar Innovation Award Winner (JVS Boston)

Registration links can be found in our newsletters or on our website: <u>https://www.networkjhsa.org/</u>.