Beyond Best Practices Creating a Legacy Culture Across Your Agency

Cindy Anapolsky *Presenters* Rachel W. Davis

### This is a marathon, not a sprint.

#### **Best Practices:**

- Annual Calendar
- Stewardship Plan
- Weekly actions

   Dedicated Calls
   General Conversations
   Setting Up Appts
- Leadership Check-In

CREATE YOUR LEGACY





A program of the HAROLD GRINSPOON FOUNDATION

## This is a marathon, not a sprint.

#### **Beyond Best Practice:**

Family to Family Program Illustration Results

Prospects: Declared Legacy donors Top donors Continual gifts Ages 55 - 70





This is one AWESOME Family! • The Kaplan and Mintz Family June 21, 2020

## Leadership is Essential for Legacy Success

#### **Best Practice:**

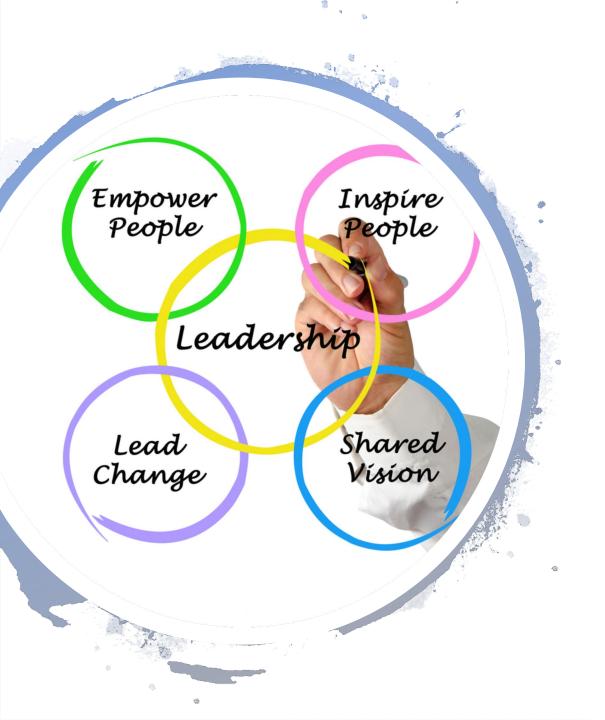
CEO

Board members

Lead Staff Member

Lay Team Members





# Leadership is Essential for Legacy Success

#### **Beyond Best Practice:**

Leadership Teams That Excel

- Dedicated lay leaders that have already made a Legacy Gift
  - Former Presidents
  - Longtime Donors
  - Frequent Volunteers
- Monthly meetings with team members and professional staff
  - Gives deadlines on meetings with prospects
  - Everyone is working together and can celebrate successes
  - Team members approach people that they know
- Hand off prospects to professional staff once initial commitment is made
  - Not the role of the team members to do the paperwork or finalize the gift



### Stewardship: All the time... for a long, long time Best practice:

Birthdays, Milestone Mazel Tov
Special updates
At agency meetings and events
Special Legacy events
Recognition systems
For bequests, update family members
Photos/data from specific program
For pre-funded funds, annual custom report

#### [The Weiner Fellowship Program]

- THIS ENDOWMENT FUND WAS ESTABLISHED IN f1985
- AS OF JULY 31, 2017, THE CORPUS OF THE ENDOWMENT FUND WAS \$25,000.00 AND THE MARKET VALUE WAS \$135,131.04
- DURING THE 2017 FISCAL YEAR, THE FUND MADE A DISTRIBUTION OF \$2,523.40

On your birthday, we wish you joy and the personal satisfaction that your generosity and vision will help us to spread light, hope, and help throughout the community.

> Happy Birthday from Houston Jewish Family Foundation in support of JFS Houston





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**Beyond Best Practices:** 

# Reaching out to the children

For Prefunded Gifts: **Casual Contact/Engagement** For Estate Gifts: **Encourage Donors to Share** Information For No Legacy Gift but other connections: **Condolences**/ Share Stories **Remember Yartzheit Occasional Touches** Specific Ask

## Community Legacy Culture Lifts Us All

When we encourage legacy giving as a community, we all benefit.

- Donors only make legacy gifts to organization that they love. In most cases, there are 2 or more organizations.
- When community organizations work together
  - No duplication of efforts from each organization
  - Seamless for the donor for paperwork
  - Donors are a part of the entire community effort with other people like them





## Community Legacy Culture Lifts Us All

**Beyond Best Practices:** 

Celebrate other Legacy Announcements

Encourage Legacy Gifts for Other Causes

*Community Legacy culture paves the way for pre-funded Legacy gifts* 



And now, to leave you with something sweet.....

1) Do something every week.

2) Think Legacy all the time and layer it into every aspect of your agency culture.

3) Keep your eyes open for individuals who may be naturally inclined to think Legacy and act on it.

-Cindy Anapolsky

-Rachel W Davis