

Weekly Check-in Calls to Holocaust Survivors and JFA Residents



Title: Weekly Check-in Phone Call to Holocaust Survivor or JFA Resident

Department: Jewish Community Care

Reports to: Manager of Jewish Community Care and Volunteer Coordinator

Time Involvement: One 30 minute phone call per week, throughout the duration of COVID-19.

Summary: Volunteer will be assigned to one Holocaust Survivor or senior citizen resident of JFA (Jewish Federation Apartments) who has expressed interest in receiving weekly phone calls. Volunteer will be responsible for checking in with their assigned individual via phone once a week for 30 minutes per week, at a regular time agreed upon by volunteer and their assigned individual during the first phone call. Volunteer will receive a suggested script to use for the first phone call. The purpose of these phone calls is to check in with our senior citizens and make sure they have everything they need during this time, and to offer human connection and friendship. If a your assigned individual expresses a need, volunteers are not expected to meet this need, but they are required to report the need to JFS's Manager of Jewish Community Care. After each phone call, volunteer will send a brief email update on their assigned individual to the Manager of Community Care, Matt Stewart, at mstewart@jfsbuffalo.org.

Special Requirements:

None

Major Responsibilities:

- Making initial phone call to assigned individual, and setting up calling schedule.
- Committing to one weekly 30 minute phone call, for the duration of COVID-19.
- Getting a feel of the individual's wellbeing and resources during this time, and reporting any issues or concerns to Manger of Jewish Community Care
- Sending weekly email updates to Manager of Jewish Community Care, Matt Stewart, at mstewart@jfsbuffalo.org.
-

Qualifications:

- Ability to speak Russian, Hungarian, or Hebrew is a plus
- Good interpersonal skills.
- Demonstrates compassion for the aging population and people with different abilities; patience, and the ability to operate from a mindset of cultural humility.

For more information, contact Volunteer Coordinator, Sierra Johnston at 716-548-0431 or sjohnston@jfsbuffalo.org