



jfsTM Help@Home

Re-Opening Procedures

Schedule appointment by calling the H@H number, 913-981-8880. H@H Staff will review a safety plan with you over the phone as they schedule your appointment.

At your scheduled appointment time, JFS Handy Staff will call you upon arrival. Please have your phone ready! Staff will review the project, ask any questions they have, and go over any details. Please have the door unlocked and ready for our team to let themselves in. If possible, remain in a different part of the home during the job. Our staff will be wearing a mask for all jobs, and gloves if they do not hinder the work scheduled.

If you cannot physically be in a separate space during the entire visit or have to provide in-person directions, you will also be required to wear a mask. We can provide a mask if needed.

Staff will disinfect the workspace before and after doing the work. Please have the area mostly free of obstacles and ready to wipe down.

When finished, H@H Staff will leave and call you once outside. They will talk to you over the phone about the work they completed and review any next steps if needed (scheduling a second appointment or any challenges that came up during the job).

**Handy Staff will
always wear a mask!**



**Clients will wear
masks if in the same
room as staff.**

**Staff will clean area
before and after
work.**



**You'll receive a call
before and after
your appointment.**

