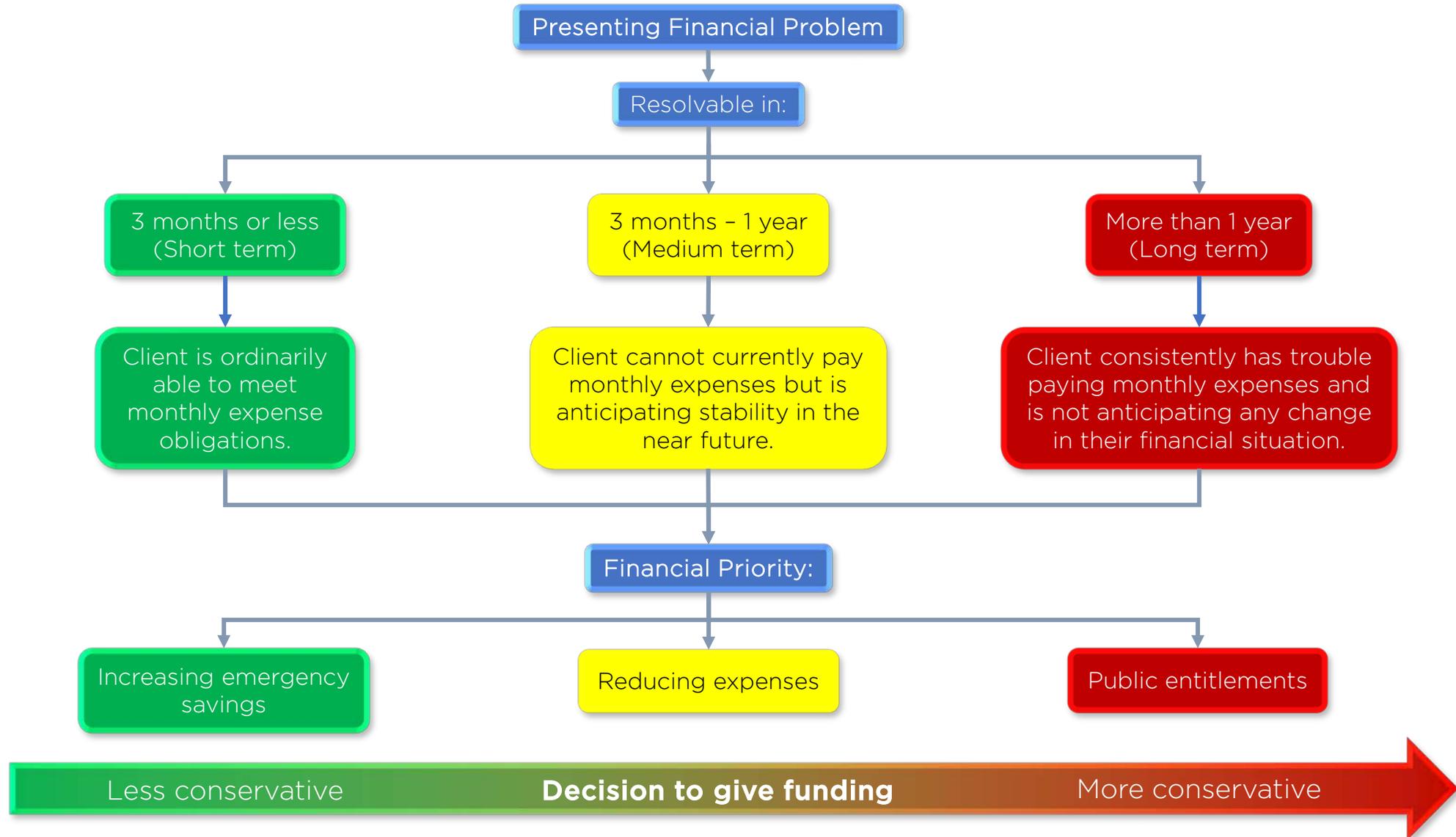


# Financial Aid Decision Making Process for Care Managers in IFS



## Short Term

In most cases, financial assistance can be provided. Does client have a savings account?

Yes

No

Client should be encouraged to open a savings account.

Does client make regular contributions to savings?

Yes

No

Explore opportunities with client to increase contributions to savings. Try to maintain \$1000 in savings.

Explore opportunities with client to make regular monthly savings a habit.

## Medium Term

Can client reduce any expenses moving forward?

Yes

No

Client should make these changes as a condition of our agreement to provide financial assistance.

Are other funding sources available to pay the bill?

Yes

No

All grant sources should be used strategically to help client through period of instability.

Is our funding alone enough to ensure client's financial stability?

Yes

No

Financial assistance can be provided. Client should be encouraged to contribute to bills when able.

## Long Term

Has client applied for all available public entitlements?

Yes

No

Client must first apply for all applicable public entitlements before receiving financial assistance.

Would not paying this bill jeopardize client's health and safety?

Yes

No

We should not provide funding unless extenuating circumstances apply.

We can provide financial assistance on a limited basis for basic necessities only.