



Managing Director of Clinical Services

[Atlanta, GA](#) • Clinical Services

Job Type

Full-time

Description

Jewish Family & Career Services of Atlanta (JF&CS) offers best-in-class, person-centered programs and resources to transform lives. Building on our 125-year history, we are here to help individuals and families of all faiths live to their full potential. Guided by Jewish values, we are a [welcoming community](#), and our experienced professionals bring integrity and compassion to their work in the fields of aging and older adults, career counseling, dentistry, mental health, intellectual and developmental disabilities, and need-based support services. We serve thousands of individuals annually [regardless of age, race, religion, national origin or ability to pay](#).

Working at JF&CS: At JF&CS, we hold these values close to our heart: Commitment and integrity, compassion and respect, innovation and collaboration, professionalism, and responsiveness to diverse needs. Guided by Jewish values, and voted a Top Workplace for 2022 by the Atlanta Journal-Constitution, we are a welcoming community of professionals passionate about making a difference in the community. For testimonials from staff on what it's like being part of the JF&CS family, you can visit our [Careers page](#).

Benefits:

- Up to 20 days paid time off per year
- Paid holidays
- Health, Vision, Dental Insurance

- 401(k) savings plan with employer matching
- Paid Parental Leave

JF&CS is now seeking a full-time **Managing Director of Clinical Services**.

PURPOSE

The Managing Director of Clinical Services is a senior leadership role within a community-based human services agency. This position is responsible for overseeing and managing all clinical programs and services provided by the agency. The Managing Director of Clinical Services plays a critical role in ensuring the delivery of high-quality, evidence-based clinical services to individuals and families in need in a fiscally sustainable framework.

Key Responsibilities:

1. Leadership and Strategic Planning:

- Develop and implement strategic plans for the clinical services department, aligning with the agency's overall mission and goals.
- Provide visionary leadership to the clinical team, fostering a culture of excellence, collaboration, and continuous improvement.
- Stay updated on industry trends, best practices, and emerging research to inform the development and enhancement of clinical programs.

2. Program Management:

- Oversee the day-to-day operations of all clinical programs, ensuring efficient and effective service delivery.
- Monitor program outcomes and performance metrics, identifying areas for improvement and implementing necessary changes.
- Develop and manage program budgets, ensuring financial sustainability and resource allocation in line with organizational priorities.

3. Staff Supervision and Development:

- Recruit, hire, and train qualified clinical staff, ensuring a diverse and skilled workforce.
- Provide ongoing supervision, support, and professional development opportunities to clinical staff, promoting their growth and success.
- Foster a positive and inclusive work environment, promoting teamwork, collaboration, and a client-centered approach.

4. Quality Assurance and Compliance:

- Develop and implement quality assurance measures to ensure the delivery of high-quality, evidence-based clinical services.
- Ensure compliance with all relevant regulations, standards, and licensing requirements.
- Conduct regular audits and reviews to assess program effectiveness, identify areas of non-compliance, and implement corrective actions.

5. Collaboration and Partnerships:

- Establish and maintain collaborative relationships with community partners, stakeholders, and funding agencies.
- Represent the agency in relevant community forums, advocating for the needs of clients and promoting the agency's clinical services.
- Seek opportunities for collaboration and partnership to enhance service delivery and expand the agency's reach.

Requirements

- Minimum of 7-10 years of progressive leadership experience in a clinical setting, preferably within a community-based human services agency.
- Strong knowledge of evidence-based clinical practices and interventions.
- Demonstrated experience in program development, implementation, and evaluation.
- Understanding of diverse funding streams to support clinical programs.
- Excellent leadership, communication, and interpersonal skills.
- Ability to build and maintain effective relationships with diverse stakeholders.
- Strong organizational and problem-solving abilities.
- Knowledge of relevant regulations, standards, and licensing requirements.

PHYSICAL DEMANDS:

The physical demands described here are representative of those that must be met by an employee to successfully perform the essential functions of this job. (Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.)

- While performing the duties of this job, the employee is regularly required to sit, stand, walk and drive.
- The employee frequently is required to use hands to finger, handle, or feel objects, tools, or controls and talk or hear, and may be required to reach with hands and arms.
- The employee must occasionally lift and/or move up to 10 pounds.
- Specific vision abilities required by this job include close vision and the ability to adjust focus.

WORK ENVIRONMENT:

The work environment characteristics described here are representative of those an employee encounters while performing the essential functions of this job. Reasonable accommodations

may be made to enable individuals with disabilities to perform the essential functions. The noise level in the work environment may vary with the situation.

EDUCATION and/or EXPERIENCE:

- Master's degree in a relevant field (e.g., social work, psychology, counseling) is required.

JF&CS is an equal-opportunity employer committed to providing a workplace free from harassment and discrimination. We embrace our employees' unique qualities, which fuel interest, innovation, and business success. As an EEO employer, JF&CS will engage in interactive dialogue regarding any accommodation requested based on medical or religious considerations.