



Network of Jewish Human Service Agencies

Young Adult Services Program Manager

Job Posting

The Young Adult Services Program Manager will coordinate The Network's response to the rise of antisemitism on college campuses and its negative impact on Jewish college students. This position will lead the Jewish College Student Psychological Safety and Resiliency Initiative, serving as a national resource to strengthen the capacity of clinicians at Jewish human service agencies and other Jewish communal organizations that support Jewish college students, their parents, and campus professionals.

The Program Manager will oversee curriculum and professional development, and provide technical assistance, consultation and knowledge-sharing activities across the Network, helping agencies promote psychological safety and resilience for Jewish college students.

This position reports to the Chief Practice and Learning Officer, and is part-time, working 33 hours per week. This position is grant funded for an initial three-year period, and continued funding is subject to The Network's resources. This position is structured as a fully remote position, working eastern standard time, and may require some travel.

The Network is an international member association of more than 170 non-profit Jewish human service agencies across the U.S. and Canada. Its member agencies provide a full range of human services for all people, regardless of their religious affiliation, in need of support including healthcare, career, mental health services, as well as programs for youth, families and seniors, Holocaust survivors, immigrants and refugees, persons with disabilities and caregivers. The Network serves as the leading voice for the Jewish human service sector. As the go-to resource for advocacy, best practices, innovation and research, partnership and collaboration, The Network strengthens agencies so they can better serve their communities.

Read more about our mission, vision, core values at <http://www.networkjhsa.org/>

Responsibilities

- Coordinate and provide education, training, and technical assistance to Network member agencies serving Jewish college students, including developing and implementing webinars, workshops, and other capacity-building opportunities.
- Develop a curriculum for mental health professionals addressing psychological vulnerability and trauma triggers for Jewish college students and how to best support the students.
- Conduct a landscape analysis of member agencies' programs and services for Jewish college students to identify strengths, challenges, and service gaps.
- Convene and facilitate an online Community of Practice for clinicians supporting Jewish college students, to provide a platform for networking, best practices, problem-solving, and continuous learning.
- Provide consultation and guidance to member agencies' clinicians, Jewish communal professionals, and campus staff to address challenges in clinical practices or campus environments, including crisis response when needed.
- Maintain a database of resources related to supporting Jewish college students.
- Represent The Network on national coalitions addressing Jewish college student well-being, ensuring alignment with broader communal efforts.
- Evaluate training and professional development efforts, producing annual reports with outcomes, lessons learned, and recommendations for improvement.
- Provide needed information for reporting requirements of the funder(s).
- Partner with internal Network teams to support curriculum dissemination, resource creation, data collection, reporting, and marketing.
- Other duties as assigned.

Qualifications and Experience

- Clinical experience, including direct work with young adults or college students.
- Experience developing curriculum, training, and/or professional development resources for human service professionals.
- Knowledge of trends and challenges impacting Jewish college students, including antisemitism and campus climate issues.

- Experience working within or with nonprofit, Jewish communal, or higher education organizations preferred.
- Ability to collaborate effectively with diverse stakeholders, including service providers, educators, funders, and community partners.
- Proven knowledge of best practices, trends, and policies impacting young adults.
- Experience designing and delivering professional development or technical assistance programs.
- Ability to work independently and as part of a team in a fast-paced environment.

Skills and Competencies

- Excellent written, verbal, and interpersonal communication skills.
- Strong project management and organizational abilities.
- Ability to synthesize information, develop resources, and present complex topics.
- Ability to work independently while maintaining strong collaboration across teams.
- Technologically proficient and comfortable with virtual platforms (Zoom, CRM databases, learning management systems).
- Committed to advancing the mission of The Network and strengthening the capacity of Jewish human service agencies.

Education

- Master's degree in Social Work, Counseling, Psychology, or related human services field.

Compensation:

- The salary range for this position is \$51,000-\$61,000, with 33 hours per week.
- As part of our comprehensive benefits package, we offer health, dental, and vision insurance plans, generous paid time off, a 403 (b) retirement plan with company matching, professional development opportunities, and a supportive work-life balance focused on employee wellbeing.

To Apply:

If you are interested, please send a thoughtful cover letter, and resume to HR@networkjhsa.org.

This role is supported by grant funding; continuation of the position is contingent upon renewal or extension of that funding. The Network is an equal opportunity employer, dedicated to a policy of non-discrimination in employment on the basis of race, religion, color, sex, sexual orientation, gender identity or expression, national origin, age, marital status, citizenship, veteran's status, physical or mental disability that does not prohibit the performance of the essential job functions (with or without a reasonable accommodation) or any other basis protected by federal, or applicable, state or local law.